

City of Fredericton Payment Policy

One-Time Events and Tournaments

Payment for one-time events, including tournaments, is required in full at the time of booking. Access to the facility will not be permitted until the payment has been received.

Recurring/League Bookings

Payments for recurring or league bookings must be made one month in advance. A contract for the upcoming month will be sent to users, and full payment is due upon receipt of the contract. Failure to make payment as schedule will result in cancellation of contract.

If changes to the contract occur during the month, any resulting debits or credits will be reflected in the following month's invoice. At the end of the season, all outstanding balances must be paid in full for users to secure bookings for the subsequent season. Any credits accrued at the end of the season can be refunded or applied to the account for future bookings.

Payment can be made:

1. Online by logging into your account at www.amilia.com. Please use the same e-mail address that you used in submitting your application. If this is your first time logging in, you will need to reset your password.
2. Over the phone with a credit card by calling (506) 460-2020 between 7:30am and 4:30pm Monday to Friday.
3. In person at the Service Center (rear entrance of City Hall at 397 Queen Street) between 8:30am and 4:30pm Monday to Friday. The Service Center can accept payments in cash, cheque, debit, or credit card.



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